



安讯教育与科技有限公司
Axon Consultancy Sdn Bhd

BRIDGING RBA & ESG:

DRIVING ETHICAL, TRANSPARENT & SUSTAINABLE OPERATIONS

Responsible **A**lliance
Business



Recommended Participants:

This training is designed for professionals involved in:
Supply Chain & Procurement
Corporate Social Responsibility (CSR) & Sustainability
Compliance & Risk Management
Human Resources
Operations & Quality Assurance
Management & Leadership

TRAINING DETAILS

Duration : 2 Day
(Customizable Upon Request)



Axon Consultancy Sdn. Bhd.

(Co Reg no: 201701042497)

2-2, Plaza Usahawan Genting Kelang, Jalan Danau Naiga,
Taman Danau Saujana, 53300 Kuala Lumpur
jack@axonconsultancy.com | +6012 6159229



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Course Overview:

In today's business environment, aligning operations with ethical and sustainable standards is no longer optional — it's essential. **“Bridging RBA and ESG: Driving Ethical, Transparent, and Sustainable Operations”** is a 2-day professional development program designed to help organizations integrate **Environmental, Social, and Governance (ESG)** principles with the **Responsible Business Alliance (RBA) Code of Conduct**. This course provides participants with the knowledge and tools to connect global sustainability standards with practical business practices. Through real-world examples, discussions, and action planning, participants will learn to implement responsible, transparent, and sustainable processes that strengthen organizational integrity, stakeholder trust, and long-term business resilience.

Course Objective

By the end of this programme, participants will be able to:

- Understand the core concepts, significance, and interrelation between ESG and RBA.
- Recognize how the RBA Code of Conduct supports and aligns with key ESG criteria.
- Gain practical knowledge of the five sections of the RBA Code of Conduct.
- Apply strategies to integrate ESG and RBA principles into daily operations and supply chain management

Training Methodology

- Interactive presentations & facilitated discussions
- Group work and case study analysis
- Practical exercises & scenario-based learning
- Pre- and post-training resources for continued application



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Course Outline:

Day 1 – The Why & The What

9:30 AM – 9:45 AM: Welcome & Program Overview

- Trainer and participant introductions
- Course objectives and expectations

9:45 AM – 11:15 AM: Introduction to ESG

- Defining ESG: Environmental, Social, Governance pillars
- The business case for ESG: Risk, reputation, and investment value
- Overview of global ESG trends and regulations

11:15 AM – 12:30 PM: Introduction to RBA

- Understanding the RBA's mission and framework
- The RBA Code of Conduct as a supply chain standard
- How RBA complements the 'S' and 'G' in ESG

12:30 PM – 1:30 PM: Lunch Break

1:30 PM – 3:00 PM: RBA Section A – Labor

- Key elements and expectations under Labor standards
- Common challenges and compliance examples

3:00 PM – 4:30 PM: RBA Section B – Health & Safety

- Overview of Health & Safety requirements
- Linking H&S to employee well-being and governance goals



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Course Outline:

Day 2 – The What & The How

9:30 AM – 11:00 AM: RBA Section C – Environmental

Environmental obligations under the RBA framework

Connecting environmental performance to ESG compliance

11:00 AM – 12:30 PM: RBA Section D – Ethics & Section E – Management Systems

Principles of ethical conduct and integrity

Overview of supplier management systems

Governance alignment through ethical and systematic management

12:30 PM – 1:30 PM: Lunch Break

1:30 PM – 3:00 PM: Bridging Theory to Practice

Linking RBA audits to ESG performance outcomes

Case studies: Managing supply chain risks and compliance violations

3:00 PM – 4:00 PM: Data Collection, Communication & Action Planning

Key metrics for ESG and RBA monitoring

Internal and supplier data collection techniques

Strategies for transparent communication with stakeholders

Workshop: Drafting an organizational action plan

4:00 PM – 4:30 PM: Wrap-Up & Evaluation

Q&A and summary of key learning points

Post-training resources and next steps



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Trainer Portfolio: Ms Melbie Boo

HRDC Certified Trainer | Management Consultant | Destiny Coach

Melbie is a dynamic professional with **20+ years of experience** in auditing, consulting, workforce management, and corporate leadership. Beginning her career with **Deloitte**, she built a strong foundation in financial and process control auditing before advancing into senior management roles across manufacturing and hospitality industries.

She is recognized for her expertise in **regulatory compliance** (ESG, RBA, Dyson standards), **workforce resource management**, and the **design of SOPs for management systems** that help organizations achieve operational excellence. Beyond her corporate achievements, Melbie brings a unique dimension as a **metaphysical consultant in Qi Men Dun Jia**, empowering individuals and organizations to unlock potential through holistic strategies.

Key Expertise

- **Auditing & Compliance** –

Financial, process control, ESG, RBA, Dyson standards

- **Workforce Management** –

Manpower planning, logistics, worker accommodation

- **Training & Development** –

Tailored in-house programmes for skills & capability growth

- **Management Consulting** –

Compliance, operational improvement, and business growth

- **Metaphysical Coaching** –

Blending professional and personal development for success



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Professional Experience

Deloitte – Auditor (Financial Services)

Conducted financial and process audits, ensuring compliance and efficiency.

Audit Manager – Manufacturing & Hospitality

Led operational audits, streamlined processes, and improved compliance.

Group Senior Manager – Workforce Management & Compliance

Over 8 years of leadership in manpower planning, transport logistics, and worker accommodation, with strong focus on ethical compliance.

Key Achievements

- Developed and executed SOPs aligned with **AKTA446, Dyson, and RBA standards**
- Delivered transformative training that boosted employee performance
- Streamlined processes across sectors, driving measurable efficiency
- Led critical audits ensuring compliance with industry and ethical standards

Training & Consulting Approach

Melbie adopts a **holistic, client-focused approach**, integrating compliance expertise with efficiency-driven solutions. Her programmes inspire **organizational transformation** while fostering **sustainable success**



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