



安讯教育与科技有限公司
Axon Consultancy Sdn Bhd

ISO 21000:2018

RISK MANAGEMENT

Assessment

PRINCIPLES

RISK
&
GUIDELINES



Axon Consultancy Sdn. Bhd.

(Co Reg no: 201701042497)

2-2, Plaza Usahawan Genting Kelang, Jalan Danau Naiga,
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AN OVERVIEW

In today's fast-moving business landscape, organisations that thrive are those that anticipate uncertainty, respond with confidence, and embed risk-aware thinking at every level. This ISO 31000:2018 Risk Management training equips your teams with the mindset, tools, and framework to do exactly that.

Designed for managers, leaders, and professionals across functions, this highly interactive programme transforms risk management from a compliance exercise into a strategic advantage. Participants will discover how to identify, analyse, and treat risks effectively—while building a robust risk management framework that drives stronger decision-making and long-term resilience.

Who Should Attend

This course is ideal for:

- Managers, team leaders, and project managers involved in strategic and operational decision-making.
- Compliance, audit, finance, and quality assurance professionals.
- Individuals seeking a structured and proactive approach to organisational risk management



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TRAINING METHODOLOGY

- **Scenario-Based Workshops:** Hands-on practice using real business challenges.
- **Risk Assessment Simulations:** Structured activities to identify, analyse, and evaluate risks.
- **Peer-to-Peer Consulting:** Collaborative exercises to share insights and problem-solve real cases.
- **Framework Design Sprints:** Group work to design components of an ISO 31000-aligned risk management framework.

DURATION

- 1 day – Full Day or Half Day Available

COURSE OBJECTIVE

By the end of this programme, participants will be able to:

- Describe the key principles, framework, and process of risk management as defined by ISO 31000:2018.
- Integrate risk-based thinking into strategic planning and everyday operational decisions.
- Apply systematic tools and techniques for risk identification, analysis, and evaluation.
- Formulate and select effective risk treatment strategies.
- Contribute to the development, implementation, and continual improvement of a risk management framework.



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Course Content

Module 1: Introduction to Risk Management

- Understanding the core concept: *What is risk?*
- Overview of ISO 31000:2018 – Principles, Framework, and Process.
- Why risk management matters: The business case and organisational value.

Module 2: Framework & Leadership Commitment

- Integrating risk management into business systems and culture.
- Leadership responsibilities and establishing a risk management policy.
- Designing and implementing the risk management framework.

Module 3: The Risk Management Process – Assessment

- Establishing the internal and external context.
- Workshop: Applying key risk identification techniques (brainstorming, SWOT, checklists, etc.).
- Risk analysis and risk evaluation: Tools, criteria, and prioritisation.

Module 4: The Risk Management Process – Treatment & Monitoring

- Selecting suitable risk treatment options (avoid/mitigate/transfer/accept).
- Monitoring, reviewing, and continual improvement of the framework.
- Effective communication, consultation, and reporting in risk management.

Module 5: Practical Application & Integration

- Case Study: Applying the ISO 31000 process to a real-world business scenario.
- Group Discussion: Barriers and challenges in implementation—and how to overcome them.
- Developing an action plan to strengthen your organisation's risk management approach.





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Trainer Portfolio: Dr Thilagavathy Subramaniam

HRDC Accredited Trainer | Corporate Educator | Risk & Resilience Specialist | Leadership & Personal Growth Coach

Dr. Thilagavathy Subramaniam is a dynamic HRDF Certified Trainer, PhD researcher, and accomplished corporate leader with over 20 years of cross-industry experience. A seasoned professional with a rare blend of technical expertise, strategic insight, and motivational energy, she has worked with leading multinationals including **Micron, Motorola Solutions, Western Digital, and Kerry Ingredients.**

Her professional portfolio spans **Risk Management, Quality Systems, Compliance, and Organizational Resilience**, while her passion lies in **empowering individuals and teams** through impactful, practical, and purpose-driven learning. Beyond the corporate arena, she inspires **students, professionals, and parents** through motivational talks, coaching, and workshops across Malaysia. Fluent in **English, Malay, and Tamil**, Dr. Thilagavathy connects with diverse audiences, creating inclusive, engaging, and transformative learning experiences.

Areas of Expertise

- Leadership & Management
- Operations & Quality Management
- Risk Management & Business Continuity
- ISO Systems, Compliance & Internal Auditing
- Corporate Communication & PR
- Mental Health & Counseling Awareness
- Adult Learning & Train-the-Trainer
- E-Learning & Online Education
- Personal Finance & Wealth Empowerment

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